OPEN UNIVERSITY OF SRI LANKA BACHELOR OF MANAGEMENT STUDIES – LEVEL 06 – 2013 ASSIGNMENT TEST – 2013 OPERATIONS RESEARCH – MCU 4202 DURATION – TWO (02) HOURS



Date: 12.10.2013

Time: 10.00 am to 12.00 noon

- Answer any three (03) Questions. All questions carry equal marks.
- Graph papers will be provided.
- Use of a non-programmable calculator is permitted.
- (1) Lanka Fruits Ltd., produces two types of soft drinks namely type (A) and type (B). They use sugar and citric acid as resources. One container of type (A) requires 12 kg of sugar and 9 grams of citric acid and gives a profit of Rs.600. One container of type (B) requires 10 kg of sugar and 15 grams of citric acid and gives a profit of Rs.800. 120 kg of sugar and 135 grams of citric acid are available for the daily production.

A summary of these details are shown in the table below.

Type of soft drink	Resource (per c	Profit per container (Rs.)	
	Sugar (KG)	Citric Acid (GR.)	
A	12	9	600
В	10	15	800
Daily availability	120	135	-

Lanka fruits in interested in maximizing profit.

- (a) Formulate the linear programming model for this problem.
- (b) Using graphical method find how many containers of type (A) and type (B) that should be produced daily by Lanka Fruits Ltd.
- (c) State the limitations of graphical method in solving linear programming models.
- (2) The world food programme hopes to supply food aid to four refugee camps C₁, C₂, C₃ and C₄ whose monthly demands are 70, 60, 90 and 40 tons respectively. This food aid is to be supplied by three depots D₁, D₂, D₃ whose monthly capacities are 100, 90 and 70 respectively. The cost of transporting one ton between depots and refugee camps is explained in the table below.

COST OF TRANSPORT Rs. "000"

	REFUGEE CAMPS			
DEPOT	C ₁	C ₂	C ₃	C ₄
. D ₁	3	7	3	1
D_2	2	5	5	2
$\overline{\mathrm{D_3}}$	6	4	8	7

It is required to find how food aid should be transported between depots and refugee camps so that the total cost of transport is a minimum.

- (i) Find and initial feasible solution using the North-West Corner Rule method or Least Cost method.
- (ii) Solve the transportation problem.
- (iii) State the assumptions to your answer.
- (3) A businessman has four machines M₁, M₂, M₃ & M₄ that produce plastic containers and four machine operators; P₁, P₂, P₃ & P₄ to work with the machines. Each operator is required to meet a target of 700 containers per day. The number of rejects per day by each operator would depend on the operators as well as the machine he use as shown in the table below.

NUMBER OF REJECTS PER DAY

	MACHINE			
OPERATOR	$\mathbf{M_1}$	M_2	M_3	M_4
\mathbf{P}_{1}	17	14	12	15
P_2	7	10	6	9
P ₃	21	19	23	14
P ₄	14	17	16	11

- a) Use assignment theory to find how the operators should be assigned to the machines so as to minimize the total number of rejects.
- b) State the assumptions to your answer.

(4) Four teachers T₁, T₂, T₃ and T₄ could teach any of the four subjects S₁, S₂, S₃ or S₄. Past experience shows that certain teachers are better on certain subjects as their abilities differ. The average mark obtained by the students when a given teacher is assigned to a given subject is explained in the table below.

AVERAGE MARK OBTAINED

	SUBJEC			CT	
TEACHER	S ₁	S ₂	S_3	S ₄	
T_1	40	70	30	35	
T_2	30	55	45	50	
T_3	65	-75	70	80	
T_4	60	50	85	40	

Use assignment theory to find how the teachers should be assigned the subjects so as to maximize the total marks obtained for all four subjects. (Note that this is a maximization problem and the initial step must be carried out)

Explain the final solution.

- (5) At a barber saloon there is only one barber who on the average takes ten minutes for a haircut. (This time has negative exponential distribution.) Customers arrive in a Poisson fashion at the rate of 5 per hour. The barber saloon works 8 hours a day.
 - a) How many hours does the barber idle per day?
 - b) What is the probability that there are three customers at the saloon?
 - c) What is the probability that the barber is idle?
 - d) On the average how many customers are there at the saloon?
 - e) How long will a customer have to wait at the saloon?
 - f) On the average how many customers are waiting to get their hair cut?
 - g) How long will a customer have to wait until he is called for the hair cut?
 - h) Due to a closure of a nearby saloon, if the arrival rate of customers is increased to 6 customers per hour (in a Poisson fashion), what would be the length of the queue?

(6) A project consist of seven activities A, B,..., and G whose precedence and durations are explained in the table below.

ACTIVITY	PRECEDANCE	DURATION(DAYS)
A	PROJECT START	6
В	PROJECT START	7
C	PROJECT START	5
D	AFTER "A"	5
E	AFTER "C"	8
F	AFTER "B" AND "D"	4
G	AFTER "E" AND "F"	5

- a) Construct the network diagramme.
- b) Calculate the float of each activity.
- c) Name the critical path.
- d) What is the duration of the project?
- e) Calculate "EST", "EFT", "LFT" and "LST" of Activity (B).
- (7) Write short notes on any three of the following topics.
 - a) Balance transportation problem.
 - b) Sensitivity analysis of linear programming models
 - c) Assignment theory.
 - d) Critical path of a network
 - e) Float of an activity.

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MATHEMATICAL FORMULEE

Server idle time = $H(1 - \theta)$

Probability that server idle = $(1 - \theta)$

$$P(n) = \theta^n (1 - \theta)$$

$$L_s = \times w_s$$
,

$$L_0 = \times w_0$$

$$L_s = \frac{\theta}{(1-\theta)}$$

$$L_Q = \frac{\theta^2}{(1-\theta)}$$